



# QUALITY POLICY AND PRODUCT SAFETY

FJ-421-001.04

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## MISSION

Frigo-junior d.o.o build success and further development by making products that are harmonized with the needs and expectations of customers and users and the requirements of normative documents relating to the quality and safety

## VISION FRIGO-JUNIOR d.o.o, Arilje

Long-term commitment of the main tasks Frigo-junior Ltd. has been manufacturing high-quality and healthy products conforming to international standards and regulations, creating optimal hygienic, sanitary and technological working conditions using modern and clean technologies, using high-quality and safe raw materials and acquiring new and improvement of existing knowledge, experience and skills, and raising working discipline and accountability to the high level. We want to improve the position FRIGO-JUNIOR doo on the market

## STRATEGY

In order to achieve its vision FRIGO-JUNIOR apply :

- The principles of good manufacturing and good hygienic practices in the food industry agreed with the Recommended International Code of Practice – General Principles of Food Hygiene, CAC/RCP 1 – 1969, Rev.4 ( 2003)
- Establishment, maintenance and constant improvement of food safety management system as required by **BRC ( British Retail Consortium - Global standard for food safety)** and **IFS ( International Food Standard )**
- Constant increasing of satisfaction of our customers
- Following the application of modern technologies
- The constant acquisition of knowledge and motivating employees to have responsibility towards work and improving work habits to achieve maximum results, in order to develop individuals and community
- The constant work on improving the quality of suppliers and establishing partnerships with them
- The harmonisation of all processes and products with regulations and standards
- The exchange of information quality and safety of our products with external stakeholders
- Using the natural raw materials and controlled process for maintaining and improving the environment
- Constant implementation of effective and efficient quality management system
- Constant increasing of the company profit by reducing costs and increasing efficiency
- Co-operation and affiliation with a company is based on respect for high ethical principles and the involvement of all employees in the improvement of existing processes and services

These above mentioned system enable management of risk in relation to product quality and safety in all processes that are applied in FRIGO-JUNIOR, starting from reception of raw material, processing to delivery of final products at the end.

All employees are required to carry out their tasks in accordance with this Policy. This Policy is available to external stakeholders.

Date: January 2019

General Manager  
Vučko Nikolić

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